

## **TERMS AND CONDITIONS OF ENTRY AND SALE**

### **Kenyans in Reading Family & Friends Fun Day (KRFD 2026)**

Organised by **Kenyans in Reading Fun Day Ltd** (“the Organiser”)

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#### **1. Definitions**

- 1.1 “Event” means the Kenyans in Reading Family & Friends Fun Day 2026.
  - 1.2 “Ticket Holder” means any person who has purchased or holds a valid ticket.
  - 1.3 “Venue” means the location at which the Event is held.
  - 1.4 “Platform” means the ticketing provider used by the Organiser.
  - 1.5 “Payment Provider” means third-party providers including PayPal and other processors.
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#### **2. Contract Formation**

- 2.1 A legally binding contract is formed upon successful purchase of a ticket via the Platform.
  - 2.2 Tickets are sold subject to these Terms and Conditions and the terms of the Payment Provider.
  - 2.3 The Organiser reserves the right to refuse or cancel any order at its discretion.
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#### **3. Ticketing and Payment**

- 3.1 Tickets are issued via the Platform and may include QR codes or other verification methods.
  - 3.2 Payment is processed securely via third-party Payment Providers.
  - 3.3 The Organiser does not store or process payment card details.
  - 3.4 A ticket shall only be valid once full payment has been successfully received and confirmed.
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#### **4. Pricing and Fees**

- 4.1 All ticket prices are stated in GBP (£).
  - 4.2 Additional booking or transaction fees may apply and are non-refundable unless required by law.
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#### **5. Refunds, Cancellations and Rescheduling**

- 5.1 Tickets are non-refundable except as expressly set out in this clause.
- 5.2 In the event of cancellation by the Organiser, Ticket Holders shall be entitled to a refund of the face value of the ticket only.
- 5.3 In the event of postponement, tickets shall remain valid for the rescheduled date.
- 5.4 Refunds, where applicable, will be processed via the original Payment Provider and subject to their processing times and policies.
- 5.5 The Organiser shall not be liable for any indirect costs, including travel or accommodation.
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## **6. Chargebacks and Disputes**

- 6.1 Ticket Holders agree to contact the Organiser prior to initiating any payment dispute.
- 6.2 The Organiser reserves the right to cancel tickets subject to unauthorised chargebacks.
- 6.3 The Organiser may provide evidence of attendance or service delivery in response to disputes raised via Payment Providers.
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## **7. Admission and Conduct**

- 7.1 Entry to the Event is subject to presentation of a valid ticket.
- 7.2 The Organiser reserves the right to refuse entry or remove any individual:
- behaving in a disruptive or unsafe manner
  - under the influence of drugs or excessive alcohol
  - in breach of these Terms
- 7.3 No refunds shall be issued in such circumstances.
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## **8. Health and Safety**

- 8.1 All attendees must comply with health and safety instructions issued by the Organiser or Venue staff.
- 8.2 Parents and guardians are solely responsible for the supervision of minors.
- 8.3 Security searches may be conducted as a condition of entry.
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## **9. Changes to Event**

- 9.1 The Organiser reserves the right to amend the programme, schedule, performers, or activities without prior notice.
- 9.2 Such changes shall not constitute grounds for a refund.

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## **10. Photography, Filming and Media Rights**

10.1 The Event may be recorded, photographed, or filmed.

10.2 By attending, Ticket Holders grant the Organiser a perpetual, royalty-free licence to use their image for promotional and commercial purposes.

10.3 Attendees wishing to opt out must notify the Organiser in advance.

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## **11. Vendors and Third Parties**

11.1 Vendors operate independently and are responsible for their own products and services.

11.2 The Organiser shall not be liable for any acts, omissions, or products provided by third-party vendors.

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## **12. Limitation of Liability**

12.1 To the fullest extent permitted by law, the Organiser shall not be liable for:

- loss, theft, or damage to personal property
- indirect or consequential losses

12.2 Nothing in these Terms excludes liability for death or personal injury caused by negligence.

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## **13. Force Majeure**

13.1 The Organiser shall not be liable for failure or delay due to circumstances beyond its reasonable control, including:

- extreme weather
  - government restrictions
  - public health emergencies
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## **14. Data Protection**

14.1 Personal data will be processed in accordance with applicable UK data protection laws.  
14.2 Data may be shared with the Platform and Payment Providers for operational purposes.

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## **15. Severability**

15.1 If any provision of these Terms is found to be invalid, the remaining provisions shall remain in full force.

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## **16. Governing Law and Jurisdiction**

16.1 These Terms shall be governed by the laws of England and Wales.  
16.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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## **17. Contact Details**

Kenyans in Reading Fun Day Ltd  
[Insert Registered Address]  
[Insert Email Address]  
[Insert Phone Number]

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**End of Legal Terms and Conditions**